

# CRYOPORT EXPRESS® C3™ SHIPPING SYSTEMS



## How to Manually Upload Smartpak™ Data

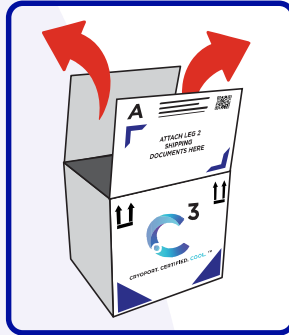
NEED HELP? CONTACT CRYOPORT SYSTEMS' CLIENT CARE AT (949) 470-2305 OR EMAIL [CS@CRYOPORT.COM](mailto:CS@CRYOPORT.COM)

### Step 1



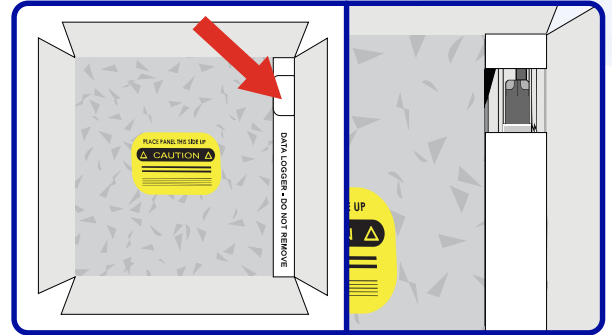
Wear the appropriate Personal Protective Equipment (PPE) when handling temperature sensitive shipments.

### Step 2



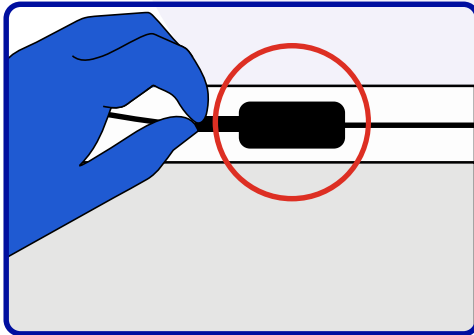
Open the white box and unseal the box flaps if necessary.

### Step 3



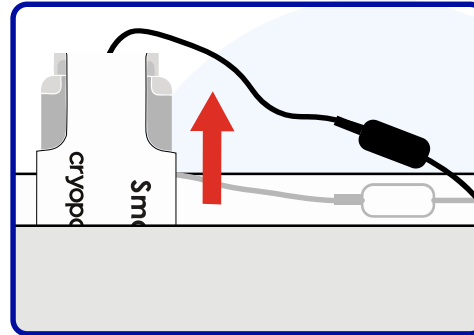
Find the data logger compartment and open the cover to access the Smartpak™.

### Step 4



Remove the Smartpak™ thermocouple from the dedicated slot by pulling it out carefully.

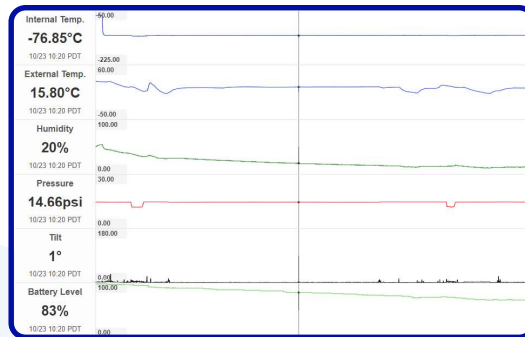
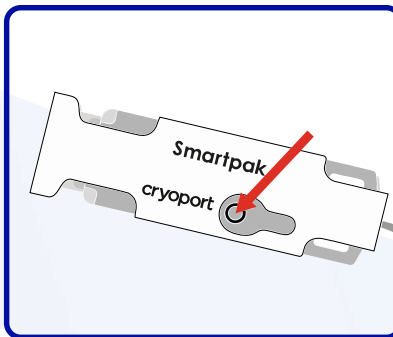
### Step 5



To remove the Smartpak™ in a secure manner, pull upward.

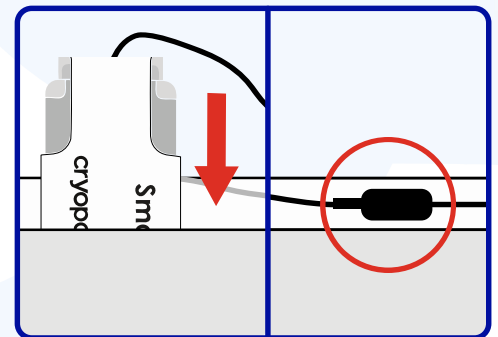
**NOTE:** When the Smartpak™ is removed and its orientation changes, a tilt event will occur.

### Step 6



To manually upload the Smartpak™ data, press the button featured next to the Cryoport logo. After 5 minutes, refresh your Live View™ link to see the stored data. If the shipment data does not appear, please contact Cryoport Systems' Client Care at (949) 470-2305.

### Step 7



Safely return the Smartpak™ and thermocouple to their original compartment.